

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of <https://www.sustainablelivingservices.com> (the "Site"). This Site is owned and operated by Patrick Pinkowski. This Site is a sustainable consulting.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of Patrick Pinkowski and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Links to Other Websites

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third party websites before using these sites.

Limitation of Liability

Patrick Pinkowski and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Patrick Pinkowski and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Michigan.

Additional Terms

- By accessing or using the services provided by Sustainable Living Services LLC (“Consultant”), the Client agrees to be bound by these Terms & Conditions, the Service Agreement, and the Privacy Policy. If the Client does not agree, they may not use the services.

Consultant provides educational and consulting services focused on sustainability, household optimization, wellness habits, and financial clarity. Consultant does not provide medical, legal, or financial advisory services. All recommendations are for informational purposes only.

Client agrees to:

- Provide accurate information
- Participate in scheduled sessions
- Complete recommended tasks
- Communicate honestly about progress and challenges
- Use Consultant’s recommendations responsibly

Client acknowledges that results depend on their participation and consistency.;

- All payments are due upon receipt unless otherwise stated in the Service Agreement. Consultant may pause or discontinue services for late or missed payments. Consultant does not store or process credit card information; all payments are handled through secure third-party processors.

Cancellation and refund terms are governed by the Service Agreement. Retainer fees already paid are non-refundable once services for that month have begun. Client may cancel with written notice as specified in the Agreement.

All materials, plans, guides, templates, and recommendations provided by Consultant are the intellectual property of Sustainable Living Services LLC. Client receives a personal, non-transferable license to use these materials for their own household only. Redistribution or commercial use is prohibited.;

- Consultant is not liable for any damages, losses, injuries, or outcomes resulting from Client decisions, purchases, or actions taken based on Consultant’s recommendations. Client agrees to hold Consultant harmless from any claims arising from participation in the program.

Consultant does not guarantee specific outcomes regarding health, environmental impact, financial savings, or household organization. Results vary based on Client participation and

external factors outside Consultant's control.; and

- Consultant may use third-party tools for scheduling, communication, payments, and data storage. Consultant is not responsible for the privacy practices, availability, or performance of these third-party services.

Consultant may contact Client via email, phone, or text for scheduling, updates, and essential service communication. Clients may opt out of non-essential messages but cannot opt out of communications required to deliver services.

Consultant may terminate services at any time for non-payment, inappropriate conduct, or violation of these Terms & Conditions. Client may terminate services according to the cancellation terms in the Service Agreement.

These Terms & Conditions are governed by the laws of the State of Michigan. Any disputes shall be resolved in the appropriate courts of Michigan.

Consultant may update these Terms & Conditions from time to time. Clients will be notified of material changes. Continued use of services constitutes acceptance of updated terms..

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

(734) 626-3336

sustainablelivingservice@gmail.com

United States

You can also contact us through the feedback form available on our Site.

Effective Date: 8th day of February, 2026